



Discrimination Policy

Tennessee Valley Urology Center, P.C. complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex.

Tennessee Valley Urology Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Tennessee Valley Urology Center, P.C. provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats) provides free language services to people whose primary language is not English, such as qualified interpreters, and information written in other languages. If you need these services, contact the Office Manager.

If you believe that Tennessee Valley Urology Center has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance, this can be done by mail, email, or fax.

If you need help filing a grievance, the Office Manager is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by:

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.
- By mail at U.S. Department of Health and Human Services 200 Independence Ave. SW Room 509F HHH Building Washington, DC 20201.
- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>